

GLOW YMCA SUMMER REC FREQUENTLY ASKED QUESTIONS

Q: Hours of Operation?

A: Drop off begins at 9:00 am. All participants MUST be picked up by 4:00 pm.

Q: Drop off procedure?

A: Guardians must sign their child in unless their child has walking permission. Please ensure your child is ready to play daily with water bottle, sneakers and clothes to play in.

Q: Pick up procedure?

A: You will notify the pick-up attendant who you are picking up. PLEASE HAVE VALID I.D. ON YOU!! (the pick-up attendant may change from time to time and identification will be necessary). Only those authorized on the rec packet are allowed to pick the child up. If someone different needs to pick your child up, please provide written consent at drop off.

Q: Illness?

A: If your camper is demonstrating signs of illness (fever, vomiting, diarrhea, etc.) they should remain out of camp for 24 hours symptom free. If your child has been possibly exposed to, or tested positive for COVID-19, please follow the County Health Department's recommendations.

Q: Meals?

A: Meals are provided, FREE OF CHARGE, through Batavia City School District. Lunch is served at 12:00pm. Participants are allowed to pack their own meals if they choose.

Q: Payment?

A: Summer Rec is free to City of Batavia youth. Additional cost may incur for field trips and special events and will be communicated in advance. A \$1 per minute late fee will be implemented for pickups after 4pm. Late fees must be paid before a child can return to program. – Late fees will not be collected on site, must be paid at the YMCA (209 E. Main St)

Q: Toys from home?

A: The YMCA is not responsible for lost or stolen items. We recommend any valuables and electronics be kept at home

Q: Sunscreen?

A: Participants may bring their own sunscreen to rec, but must be able to put the sunscreen on independently. It is recommended that you apply sunscreen to your child before arriving to rec.

Q: Best way to stay up to date?

A: Join the BAND app – You can search for and join your appropriate park BAND by searching: "Farrall Summer Rec", "John Kennedy Summer Rec", "Lambert Summer Rec" or "Williams Summer Rec". This is where the most up to date information will be posted and gives you access to communicate with Site Staff.

Q: Weather Policy?

A: Due to extreme weather including but not limited to severe thunderstorms, dangerous high winds, high heat index, etc. a program without enclosed space may have to shut down for the day or close down early. In such events please check your local news and the BAND app for up to date information. Programs that close early require an authorized person to pick-up within 1 hour of the announcement. Walkers will NOT be sent home during active thunderstorms and will require an authorized person to pick them up.